

# Lakeshore

## Memorial Services

*Providing Funeral and Cremation Ceremonies*

### *General Price List*

***Casket and Urn Price List***  
***Outer Burial Container Price List***

*The prices listed are effective as of April 17, 2011, but  
thereafter are subject to change without notice.*



#### **Lakeshore Memorial Services**

11939 James Street  
Holland, Michigan 49424

Phone: 616-395-3630

Fax: 616-395-3629

Toll Free: 1-866-395-3630

[www.lakeshorememorial.com](http://www.lakeshorememorial.com)

[lms@lakeshorememorial.com](mailto:lms@lakeshorememorial.com)

Michael P. Dozeman, Owner & Manager

## *Itemization of Costs*

The goods and services shown in this booklet are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

### **PROFESSIONAL SERVICES**

<b>Basic Services of Funeral Director and Staff, and Overhead</b>	<b>\$1,200.00</b>
Our fee for the basic services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and responsible parties; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; coordination with those providing other services of the funeral, e.g. cemetery, crematory, vault companies and others as required. Also included in this charge are overhead expenses relative to our facilities such as sheltering of remains, professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory costs, recordkeeping, and secretarial and administrative expenses. This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving of remains.)	
<b>Transfer from Place of Death (within 40 miles)</b>	<b>\$ 400.00</b>
<b>Embalming</b>	<b>\$ 700.00</b>
Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.	
<b>Other Preparation of the Body - Used for viewings and ceremonies</b>	<b>\$ 200.00</b>
<b>Other Care of the Body -Used for direct cremation</b>	<b>\$ 100.00</b>

### **STAFF AND FACILITIES FOR VISITATION OR VIEWING**

At LMS or other Facility

<b>One hour prior to ceremony</b>	<b>\$ 100.00</b>
<b>Two hours</b>	<b>\$ 400.00</b>
<b>Three hours</b>	<b>\$ 500.00</b>
<b>Four hours</b>	<b>\$ 600.00</b>
<b>Private Family Viewing at LMS</b>	<b>\$ 100.00</b>
(Time availability determined by LMS Staff. Limit of 10 family members with a 20 minute viewing time.)	

### **STAFF AND FACILITIES FOR CEREMONY**

The Staff of Lakeshore Memorial Services will coordinate the family, clergy, and will usher guests at the ceremony. We will contact and provide honorariums to: clergy, organist, soloist, sound system operator, custodian and lunch providers. We order and deliver luncheon supplies, deliver and arrange floral pieces, all as directed by the family. We will list these items on the Statement of Goods and Services and they will be payable in full by the family.

<b>Funeral Service at LMS or other facility - Body Present</b>	<b>\$ 600.00</b>
<b>Memorial Service at LMS or other facility - Body not Present</b>	<b>\$ 400.00</b>
<b>Graveside Service or Family Present at cemetery or crematory</b>	<b>\$ 200.00</b>
<b>Delayed Burial (based on family or cemetery request—No Family present or Ceremony at burial)</b>	<b>\$ 100.00</b>
<b>Reception at LMS following a service -1 additional hour</b>	<b>\$ 100.00</b>
(Does not include refreshments.)	

### **AUTOMOTIVE EQUIPMENT**

Transportation to and Supervision of Disposition within 40 Miles

<b>Transportation to Cemetery or Crematory (No procession)</b>	<b>\$ 400.00</b>
<b>Procession to Cemetery or Crematory (Includes hearse, limousine and additional staff)</b>	<b>\$ 800.00</b>
<b>Additional Limousines</b>	<b>\$ 400.00</b>
<b>Service Vehicle</b>	<b>\$ 200.00</b>

## *Cash Advance Items*

Cash Advance items are items that you request Lakeshore Memorial Services to pay for. We will list these items on the Statement of Goods and Services and they will be payable in full. If you wish, you may pay these items as a family and not have them placed on the statement of goods and services with LMS.

### Cemetery Charges:

- Opening and closing of grave
- Vault installation
- Graveside equipment
- City or Township fees

### Crematory Fee:

Rosedale Memorial Park and Crematory (located in Ottawa County)

County Medical Examiner Fee

Paid Newspaper Obituaries

### Transportation Fee:

\$2.00 per mile beyond 40 miles

### Honorariums to:

- Clergy
- Organist/Pianist/Musicians
- Soloist
- Custodian
- Sound System Technician
- Lunch Ladies
- Taps Player

Flowers

Lunch Supplies, as requested by family

Refreshments following service at LMS

.75 per person (cookies, coffee, soda, paper products)

Certified copies of the Death Certificate

Hairdresser

Grave Markers

Date of Death Engraving

Michigan Sales Tax

Other items, as requested by family



# Two Simple Options

*Many families select one of these options because of their ease of choice and substantial financial savings.*

*Burial*

## HONORING TRIBUTE

**\$4,999.00\***

Basic services of funeral director and staff  
Transfer from place of death  
Embalming and preparation of the body  
1 Hour Public Visitation prior to Service  
Funeral Service  
20 Gauge Metal Casket (copper, blue, pink, silver or white)  
Concrete Grave Liner  
Register Book  
Memorial Folders  
Thank You Notes  
Automotive Equipment (not a procession)  
On-line Website

*Cremation*

## SIMPLE FAREWELL

**\$1,395.00\***

Basic Services of Staff for a direct cremation  
Transfer from Place of Death  
Other Care of Body for Cremation  
Select Automotive Equipment  
Cremation Tray  
Crematory Fee  
Plastic, Temporary Urn  
Basic free local Obituary (Family submits all others)  
On-line Website

The SIMPLE FAREWELL does not include any viewing or ceremonies, either private or public. If viewing or ceremonies are requested by family, additional charges and scheduling will be required.

\* Other charges may apply. See page 3 for a list of cash advance items not included in these options.

## *Metal Caskets*

<b>Mansfield</b>	\$2,900.00
Brushed Stainless Steel with Velvet Interior	
Available in Platinum, Monarch Blue, Silver Rose Finishes	
Made by Matthews Casket Division in the U.S.A	
<b>Hamilton</b>	\$2,300.00
18 Gauge Steel with Pink Crepe Interior	
White with Silver Rose Finish	
Made by Matthews Casket Division in the U.S.A	
<b>Sterling</b>	\$1,800.00
18 Gauge Steel with Crepe Interior	
Available in Ebony and Platinum, Empire Blue and Grecian Gold Finishes	
Made by Matthews Casket Division in the U.S.A	
<b>Atlantic</b>	\$1,600.00
20 Gauge Steel with Crepe Interior	
Available in Russet Bronze and Silver Finishes	
Made by Matthews Casket Division in the U.S.A	
<b>Hilton</b>	\$1,300.00
20 Gauge Steel with Crepe Interior	
Available in Blue, Silver and Colonial Bronze Finishes	
Made by Matthews Casket Division in the U.S.A	

At Lakeshore Memorial Services we have a large selection of American made caskets from each of our casket companies. Below we have grouped various types of metal caskets into a general price range. A complete selection of more than 100 caskets is available.

<b>Bronze, Copper, Stainless Steel</b>	\$2,800.00 to \$8,700.00
<b>16 and 18 Gauge Steel</b>	\$2,800.00 to \$3,500.00
<b>20 Gauge Steel</b>	\$1,200.00 to \$1,800.00
<b>20 Gauge Non-Sealed</b>	\$ 800.00 to \$1,200.00

## *Wood Caskets*

<b>Ashland</b>	\$2,600.00
Solid Ash with Crepe Interior - Corner Art Collection	
Made by Matthews Casket Company in the U.S.A.	
<b>Livingston</b>	\$2,100.00
Oak Veneer with Crepe Interior	
Made by Matthews Casket Division in the U.S.A.	
<b>Meredith</b>	\$1,600.00
Poplar Veneer with Crepe Interior	
Made by Matthews Casket Division in the U.S.A.	

At Lakeshore Memorial Services we have a large selection of American made caskets from each of our casket companies. Below we have grouped various wood caskets into a broad price range. A complete selection of more than 100 caskets is available.

<b>Mahogany, Cherry</b>	\$3,700.00 to \$5,500.00
<b>Oak, Maple, Pecan, Ash</b>	\$2,800.00 to \$3,400.00
<b>Pine, Poplar, Hardwoods</b>	\$1,200.00 to \$2,500.00
<b>Cloth Covered</b>	\$ 600.00

## *Oversized Caskets*

Oversized caskets are available in wood or metal.

\$1,000.00 - \$4,200.00

## *Cremation Caskets*

Wooden Caskets  
Cremation Tray

\$600.00 - \$2,000.00  
\$ 80.00

## *Burial Vaults and Grave Liners*

In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

<p><b>Bronze Triune</b> High-strength concrete reinforced with bronze and high-impact ABS Trilon® thermoplastic Lustrous bronze carapace and accent bars Special emblems and customized nameplate Brass Memorialization Plus™ capsule</p>	<p><b>\$3,300.00</b></p>
<p><b>Stainless Steel</b> High-strength concrete reinforced with stainless steel and high-impact ABS Trilon® thermoplastic Brilliant stainless steel carapace Special emblems and customized nameplate Brass Memorialization Plus™</p>	<p><b>\$2,500.00</b></p>
<p><b>Venetian</b> High-strength concrete with premium ABS Marbelon™ plastic-reinforced cover and base Rich look of polished marble</p>	<p><b>\$1,700.00</b></p>
<p><b>Monticello or Veteran Salute</b> Concrete exterior with Strentex® plastic - reinforced cover and base</p>	<p><b>\$1,200.00</b></p>
<p><b>Monarch</b> Concrete Exterior</p>	<p><b>\$1,000.00</b></p>
<p><b>Concrete Grave Liner</b> Minimum requirement for cemeteries</p>	<p><b>\$ 900.00</b></p>

## *Merchandise*

Register Books			
Tan or White Paper Book		\$ 25.00	
Standard Burgundy Book		\$ 50.00	
Scenic Designs		\$ 95.00	
Walnut Cover		\$150.00	
Memorial Folders (100)		\$ 80.00	
\$10.00 additional for each printed photo			
Thank You Notes (50)		\$ 15.00	
Prayer Cards		\$ 80.00	
Laminated Bookmarks		\$ 2.00	
Song Sheets (75)		\$ 20.00	
Printing of church provided handouts (100)		\$ 50.00	
Memory DVD Production (Family provides 30 photographs)		\$ 75.00	
Additional DVDs		\$ 10.00 each	
Personalized Candle		\$ 25.00	
Additional Candles		\$ 15.00 each	
Thumbies (Fingerprint Keepsakes)		Market Value	
Wooden Display Case for Veteran Flags		\$ 50.00	
<i>Urns</i>			
<b>Bronze/Brass</b>		<b>Urn Vaults for Burial</b>	
Remembrance Bronze 10"	\$500.00	Universal Marbelon	\$300.00
Remembrance Bronze 5"	\$300.00	Regal/Tribute Marbelon Urn	\$200.00
Remembrance Bronze 3"	\$190.00		
Summit Bronze	\$350.00	<b>Clocks</b>	
Timeless Rose Keepsake	\$290.00	Howard Miller Continuum	\$450.00
Etched Brass	\$225.00	Howard Miller Book Keepsake	\$175.00
Tranquility	\$190.00		
<b>Wood</b>		<b>Specialty</b>	
Memory Chest	\$175.00	Sundial/Birdbath	\$950.00
Colonial	\$200.00	Mallard Decoy	\$290.00
Marquis Solid Oak	\$250.00	Wind Chimes	\$180.00
<b>Marble/Cloisonné/Cultured Stone</b>		<b>Eco-Green / Biodegradable</b>	
Marble Cameo	\$380.00	Scatter Urns	\$ 75.00
Cameo Marble 5 inch	\$150.00	Natural Salt	\$200.00
Cloisonné	\$300.00	Blooming Urn	\$ 75.00
Forever in Our Hearts			
Full Size	\$350.00	Other urns with engravings and merchandise are available.	
Candle Holder	\$200.00	A complete price list is available at the Funeral Home.	
Photo Keepsake	\$175.00		

## *For Honorably Discharged Veterans*

*At Lakeshore Memorial Services we are pleased to honor the service and dedication that members of the Armed Services have given to preserve our freedom. We assist families in providing a memorable and fitting salute to those honorable veterans. Upon receipt of DD214 Honorable Discharge papers, the staff of Lakeshore Memorial Services will assist in providing:*

- An American Flag for Burial Purposes
- Free Headstone or Marker for a Veteran
- Presidential Memorial Certificate Form
- County Burial Assistance Form
- Scheduling of Military Honor Guard
- Information for Burial Allowance
- Display cases for Burial Flag
- Display cases for Medals
- Special military insignias for caskets, cremation urns and burial vaults
- Burial in a National Cemetery  
(Fort Custer National Cemetery in Augusta, Michigan is closest to West Michigan.)

Includes (at no cost to family):

- Full Military Honors for a Veteran
- Grave space for Veteran and spouse
- Opening and closing of grave for a Veteran and spouse
- Government provided grave liner for a Veteran and spouse
- Government headstone for a Veteran and spouse

**As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them.**

**~John Fitzgerald Kennedy**

## Making Arrangements

Our staff is available 24 hours a day to care for your family at the time of death.  
When making arrangements please bring in:

- \* Information from Birth Certificate
- \* Clothing (including under garments)
- \* Jewelry, Eyeglasses
- \* Names of family members for obituary
- \* Social Security Number
- \* A Photograph
- \* Veteran Discharge Papers
- \* Vital Statistics (see below)

## Vital Statistics

Full Name: \_\_\_\_\_ Spouse's Maiden Name: \_\_\_\_\_

Maiden Name: \_\_\_\_\_ Father's Name: \_\_\_\_\_

Address: \_\_\_\_\_ Mother's Maiden Name: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Highest Level of Education: \_\_\_\_\_

Zip: \_\_\_\_\_ County: \_\_\_\_\_ Ancestry: \_\_\_\_\_  
(i.e. Dutch, German, Irish...)

Phone: (\_\_\_\_\_) \_\_\_\_\_ U.S. Veteran?  Yes  No

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Served during which war? \_\_\_\_\_

City and State of Birth: \_\_\_\_\_

Occupation: \_\_\_\_\_

Most Recent Employer: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

Marital Status:  Married  Divorced  
 Widowed  Never Married

Spouse's Name: \_\_\_\_\_

### Informant (Person in Charge of Arrangements)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

Relationship: \_\_\_\_\_

# Mandatory Disclosures

## **CASKET PRICE LIST - DISCLAIMER OF WARRANTIES**

Lakeshore Memorial Services, Inc. makes no representations or warranties regarding the caskets listed. The only warranties, expressed or implied, granted in connection with caskets sold are the expressed written warranties, if any, extended by the manufactures thereof. Lakeshore Memorial Services, Inc. hereby expressly disclaims all warranties, expressed or implied, relating to the caskets, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

## **OUTER BURIAL CONTAINER PRICE LIST - DISCLAIMER OF WARRANTIES**

Lakeshore Memorial Services, Inc. makes no representations or warranties regarding the Outer Burial Containers listed. The only warranties, expressed or implied, granted with Outer Burial Containers sold are the expressed written warranties, if any, extended by the manufactures thereof. Lakeshore Memorial Services, Inc. hereby expressly disclaims any and all warranties, expressed or implied, relating to the Outer Burial Containers, including, but not limited to, the implied warranties of merchantability or fitness for a particular purpose.

## **DIRECT CREMATION**

**\$1,600.00**

The charge for a direct cremation includes: removal of remains; local transportation to the crematory; necessary authorizations and basic services of staff. This charge does not include the crematory fee, county fees or sales tax, or the use of facilities and staff for any visitation or ceremony, public or private, prior to cremation. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are unfinished wood boxes and fiberboard boxes.

Casket/container selected from the funeral home \$ 80.00 to \$5,500.00  
Container provided by purchaser \$ \_\_\_\_\_

## **IMMEDIATE BURIAL**

**\$2,000.00**

The charge for an immediate burial includes removal of remains, local transportation to the cemetery, necessary authorizations and basic services of staff. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial.

Casket/container selected from the funeral home \$ 80.00 to \$8,700.00  
Container provided by purchaser \$ \_\_\_\_\_

## **FORWARDING REMAINS TO ANOTHER FUNERAL HOME**

**\$2,850.00**

This charge includes removal of remains, basic services of staff; embalming, necessary authorizations, and local transportation to airport. This charge does not include shipping charges, visitation, rites or ceremonies prior to forwarding of the body.

## **RECEIVING REMAINS FROM ANOTHER FUNERAL HOME**

**\$1,600.00**

This charges includes transportation of remains to cemetery or crematory, and basic services of funeral director and staff. This charge does not include visitation, rites or ceremonies.

## *Holidays*

LMS staff is not available to conduct ceremonies on the following holidays:

New Year's Day	Memorial Day
Independence Day	Labor Day
Thanksgiving Day	Christmas Day

## *Green Burial*

Green Burial are becoming a very popular discussion in funeral service over the past year. At Lakeshore Memorial Services we are reviewing the future possibilities for offering Green Burials. The biggest challenge is to find a cemetery in our area that will allow a green burial. Please ask us for any additional information, and as the process continues, we will offer these special services and merchandise to our families that request it.

## *Cremation Authorization*

A cremation authorization will need to be signed by family members FOLLOWING the death of an individual. All (or a majority) of individuals in a next-of-kin class must sign the authorization. If a person does not live locally, or will not be attending the arrangement conference, the family must provide a fax number that can be used to process the cremation authorization for that individual's signature. Families may go to [www.lakeshorememorial.com](http://www.lakeshorememorial.com) to obtain a PDF cremation authorization form that may be faxed to our office.

## *Control of Final Disposition*

Michigan law states that the right to control final disposition belongs to family members in the following order:

Spouse...Adult children (over 18 years old)...Adult grandchildren...Adult great-grandchildren...Parents...  
Brothers and sisters...Nieces and Nephews...Grandparents...Aunts and Uncles...Cousins

The final disposition decisions may be made by a majority of the individuals in a next-of-kin-class (50% + 1). If a family member cannot be located by reasonable efforts (last known address, phone number or email) by family members or personal representatives, the disposition may continue as long as there is a majority in the same degree of kinship.

If the majority decision does not yield a satisfactory result, a family member may petition the Probate Court for a possible resolution.

## *Payment*

Payment terms are cash, check, credit card or insurance assignment at the time of arrangements.

# Why Choose Lakeshore Memorial Services?

## *Our History*

Lakeshore Memorial Services was founded in 1997 and has consistently provided this community with dignified funeral and cremation services. We understand that our most valuable asset is our reputation and we do our best to exceed our families' expectations.

## *Our Professionalism*

We are committed to supporting your family during their grief. We work along side families to create the most personal tribute to the loved one who has died. Meaningful ceremonies do not just happen. They are well-thought out events that come together under the guidance of our experienced Funeral Directors.

We are also committed to helping make the journey of grief a little easier for those who remain. We acknowledge that we cannot make the pain go away, but we will do all we can to support families during this difficult time. Our professional services are always accompanied by genuine respect and compassion for each family member.

## *Our Prices*

The staff of Lakeshore Memorial Services believes funerals do not have to be expensive to be meaningful. We think you'll be pleasantly surprised by our attention to detail, comfortable facilities and personalized service... all at a reasonable price.

## *Our Location and Facilities*

Lakeshore Memorial Services is located at 11939 James Street, in Holland, MI. The funeral home is 1/2 mile east of US-31 and the West Shore Mall. We are near the north-east corner of James and 120th Avenue. Our chapel comfortably seats 140 relatives and friends for a memorial or funeral service. In addition, we have two large visitation rooms to allow for visiting and sharing of memories. Our handicapped accessible facility includes comfortable furnishings and advanced technology that allow families to design a meaningful ceremony.

## *Our Staff*

### Licensed Funeral Directors:

Michael P. Dozeman, Steven C. Palmateer, Mark Wm. Neitzel, Robert W. Hitesman

### Non-Licensed Staff:

Glenn Aittama, Kyle Bruinsma, Mark DeBoer, Bob Geerlings, Glenn Geurink,  
Ivan Jekel, Don Steeby, Robert Terpstra, Larry Veldheer

### Family Care and Office Support:

Karen Bruinsma, Sue Dozeman

616-395-3630

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